



June 17, 2026

Service Desk Agent Training

Certificate of Completion

This document certifies that **George Handley** has completed the training "Service Desk Agent Training"

Course summary: This certificate recognizes that the learner has received training to deliver and provide support across the organization through the IDEA Service Desk. Time to complete: 60 minutes.

provided by IDEA Public Schools

To check the authenticity of this document, please contact: arlette.grimaldo@ideapublicschools.org

Reference Number: 9970015182529394

You can also find this document on the Internet at the following address: <https://roadmap.ideapublicschools.org/redirect/api/certification/9970015182529394>

