IDEA Public Schools

March 31, 2026

ServiceHub Onboarding

Certificate of Completion

This document certifies that **Magali Lopez** has completed the training "ServiceHub Onboarding"

Course summary: This certificate recognizes that the learner has received training to deliver and provide Incident, Request, and Knowledge Management support across the organization through the IDEA Public Schools ServiceHub. Total training time: 435 minutes.

Contact: Arlette Grimaldo, Assistant Service Management Administrator -arlette.grimaldo@ideapublicschools.org

Provided by IDEA Public Schools

Reference Number: 9299110072044404

You can also find this document on the Internet at the following address: https://roadmap.ideapublicschools.org/redirect/api/certification/9299110072044404